

Statement on Recent Loss of Wells Fargo Co-Worker Denise Prudhomme



We are saddened and outraged by the devastating tragedy and loss of our coworker, Denise Prudhomme, who worked as a Business Execution Consultant in Corporate Banking in Tempe, Arizona. This tragedy reminds us why it is so important for us to have a true voice and exercise our rights at work.

Like so many of us who work in corporate offices or call centers, our team members and direct supervisors are frequently located in other states hundreds, or thousands, of miles away. Denise was the only person on her team in Tempe. This may be one of the reasons why her desk was located in an underpopulated area in the building and nobody checked on her for four days. Wells Fargo monitors our every move and keystroke using remote, electronic technologies – purportedly to evaluate our productivity – and will fire us if we are caught not making enough keystrokes on our computers; however, Denise went unnoticed at her desk for four days. The contradictory nature of electronic surveillance versus an unnoticed death sheds light on the reality of what it means to be a worker at Wells Fargo.

Wells Fargo has been implementing mandatory “return to office” policies requiring employees to come into the office, even if all of their team members and direct supervisor live and work in another state. These arbitrary new policies are being imposed on many of us who have worked fully remote for years – long before the COVID pandemic began. Further, Wells Fargo’s new “hub city” policy is forcing thousands of employees to uproot their families or lose their jobs at an unspecified date causing additional heightened stress for scores of employees working out of smaller offices for no apparent reason, and certainly not for the benefit of us employees.

We demand better transparency and safety precautions. Not notifying employees of a coworker’s death for days is just the most tragic example of our employer’s lack of transparency.

We demand improved safety precautions that are not punitive or cause further stress for employees. The solution is not more monitoring, but ensuring that we are all connected to a supportive work environment instead of warehoused away in a back office.

We demand Wells Fargo reevaluate its arbitrary “hub city” relocation plan and “return to office” policy. These plans and policies have only further damaged employee morale.

Finally, we demand and deserve a true voice at work so we can have a seat at the table to determine how we can be as effective and productive as possible in our roles so we can make Wells Fargo a truly great place to work.

Wells Fargo Employees

Jeri	Other	Birmingham	AL	When does your care and concern for your own(employees) grow into effect? When one dies under your supervision?
Felicia	Bank Teller		AL	
Eden	Other	Apache Junction	AZ	Our team also lost another co-worker last year. She was young and being put through a tremendous amount of stress due to policies such as those named that don't make sense. Please stop treating employees as disposable.
cristina	Other	Avondale	AZ	
Juan	Other	Buckeye	AZ	

Cecilia Other Buckeye AZ

Mike Other Chandler AZ

Charlie should step down immediately. Let's set the record straight about the office Denise was in. The office is a ghost town, always has been. There's no need to have employees in low touch point roles in office period.

Jana Other Chandler AZ

Jaqueline Other El Mirage AZ

Davjd Call Center Florence AZ

Nadine Other Florence AZ

Davjd Call Center Florence AZ

Chris	IT	Gilbert	AZ	
Sara	Other	Gilbert	AZ	I am a Lead Compliance Officer for the Reg Change team within WF. I too am the only person within my department that is located out of Arizona.
Breanna	Other	Gilbert	AZ	
Amy	Call Center	Gilbert	AZ	We deserve safety and clear communication.
Dante	Call Center	Glendale	AZ	
Dezirai	Other	Glendale	AZ	
Caroli	Other	Glendale	AZ	

Adrian Other Glendale AZ

Andrea Other Glendale AZ

Geneva Other Goodyear AZ

Carla Bank Teller Hereford AZ

TONY IT Maricopa AZ

While Wells Fargo may deem the death of our coworker, Denise, an inconvenience, there is no assurance to your disabled team members that there is hope if we had a similar situation. It is time to stop the insanity and sit down at the table to listen to your front-line workers.

Jennifer Maricopa AZ

Sarah Other Maricopa AZ

Debbye	Other	Mesa	AZ	How can Wells claim they clean the desks every night? Yet a dead body was in the office for 4 days!
Melanie	Other	Mesa	AZ	
Brian	Call Center	Mesa	AZ	
Ryan	Call Center	Mesa	AZ	
Gabriela	Call Center	Mesa	AZ	We need better! - Gabriela G
Evelyn		Mesa	AZ	My mom also works for a bank and I want her to have goods supports at her work too
Marisol	Other	Peoria	AZ	

Karla		Peoria	AZ	
	Other	Peoria	AZ	
Rikki	Other	Peoria	AZ	I work in the Tempe office on the same floor Denise was found. When we were told about what happened the next day after she was found our management had an emergency meeting with us and told us business as usual and to get back to work. We had to stay in the building that day and could still smell the body and all the chemicals they used to clean up. I ended up getting sick and had to go home for the day. Thursday we wake up to a text staying due to the turmoil we can work from home the rest of the week. There are alot of things not fair with the return to office. Some members have the option to which office they want to work at where my team was never given an option and we were told we had to go to Tempe even though its over an hour away from me and I could drive 15 minutes down the road to the Cactus site. I have gone through medical accommodations to get my transfer request done and now they keep telling me there are no seats available.
Gabrielle	Call Center	Phoenix	AZ	
Christopher	IT	Phoenix	AZ	

Melissa Business Execution Consultant Phoenix AZ

Troy Other Phoenix AZ

Melissa Other Phoenix AZ

Trevor Other Phoenix AZ

Araseli Call Center Phoenix AZ

We demand and deserve to work in a safe place, we demand to have the option to work without pressure and not to implement return to office police. It is a real shame and a devastating loss of our colleague Dennise Prudhomme. This tragedy reminds us why it is so important for us to have a true voice for our rights at work.

Araseli Call Center Phoenix AZ

We demand and deserve to work in a safe place, we demand to have the option to work without pressure and not to implement return to office police. It is a real shame and a devastating loss of our colleague Dennise Prudhomme. This tragedy reminds us why it is so important for us to have a true voice for our rights at work.

Kevin Other Phoenix AZ

gwendolyn Other Phoenix AZ

Deborah Administrative Phoenix AZ

Denise Other Phoenix AZ

I was in the building on the same floor when this unfortunate event took place. News spread and everyone was talking about it when our manager called a teams meeting later the next morning and confirmed there was a deceased individual found but said it was no one on our team to proceed with business as usual but there will be information sent out to you if you need someone to talk to in the building

Nicole Other Phoenix AZ

Cristian Other Phoenix AZ

Estefania Call Center Phoenix AZ

Flor	Other	Phoenix	AZ
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Victor	Call Center	Phoenix	AZ
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Henisha	IT	Phoenix	AZ
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Ricardo	Administrative	Phoenix	AZ
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Kevin	Other	Phoenix	AZ
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anders	Other	Phoenix	AZ
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Magdalena	Other	Phoenix	AZ
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Magdalena	Other	Phoenix	AZ	
Mike	Other	San Tan Valley	AZ	I support a vote in for the union. It's needed.
Justo	Other	San Tan Valley	AZ	Can you look into the outsourcing of jobs to India to save money, resulting in layoffs. My concern is how Wells Fargo is investing in campuses in India. These campuses are extravagant, is money really being saved? I have heard some campuses provide housing. Wells Fargo is failing to invest in its employees in the US. Where is the loyalty to its employees who have given years to the company?
Nathan	Other	San Tan Valley	AZ	
Grady	Other	San Tan Valley	AZ	
Travis	Other	Scottsdale	AZ	
Marcus	IT	Scottsdale	AZ	

Aaron	Other	Scottsdale	AZ
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Deborah	Other	Scottsdale	AZ
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Melissa	Personal Banker	Sierra Vista	AZ
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Stephen	Bank Teller	Sierra Vista	AZ
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Falina	Bank Teller	Sierra Vista	AZ
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Jamar	Other	Surprise	AZ
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Agustin		Tempe	AZ
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Zackery IT Tempe AZ

Raquel Bank Teller Tempe AZ

Johanna Other Tempe AZ

Alexis Other Tempe AZ

Colton Surprise AZ

Jorge Other Tempe AZ

Sonia Administrative Tempe AZ My condolences to her family. So sad to have not been noticed.

Danielle	Other	Tempe	AZ	
Amanda	Other	Tempe	AZ	
Jose	Call Center	Tempe	AZ	I don't like that management tried to brush it off only because she was not in our department. When I went back in to the office a week and a half later, I still smelled a funky odor coming from the air vents that made my stomach upset.
Christian		Tempe	AZ	We should do better with open communication. We still do not know the full story and we are already going on a month that it happened.
Kimberly	Other	Tempe	AZ	Adding my name to the petition for Denise and for those employees (past and present) who cannot use their voice.
Meghan	Other	Tempe	AZ	I've worked for Wells for going on eight years, in a salaried role currently, and finally have gone back to school after not getting raises, lateral moves, and then when I finally did get a promotion my increase was capped for being internal. I worked 50+ hour weeks to get my pipeline in order so I could balance school and work, I worked nights and weekends. And now that I'm having to balance school

(which is for my current role) and work I'm being told I need to be in the office more. School had us complete a calculator of our time and with the demanded schedule and school I have negative sixty hours a week. It is things like this that killed Denise. I feel like I'm dying every day right now and I've stated this to my manager multiple times with it being disregarded until their boss complained I haven't been working the same hours as I was before. You're either killing yourself or you're not enough.

Daniel Call Center Tempe AZ

Lea Other Tempe AZ

The press is trying to sensationalize this tragedy, and we have to stay silent. It would be really nice if WF put out a statement, but nothing as of yet.

Ahmed Tempe AZ

Rachael Other Tempe AZ

Hi, I'm with the Small Business Resolution Team on the 2nd Floor. It is tragic this happened and I'm still in shock over it taking 4 days to find our team member after her passing. I've overheard Denise had a coworker that sat near her but that TM happened to be out of office when all of this happened. Sadly, I think had Denise been work from home only, she might not have had anybody living in her home to take notice of her medical emergency. A WF TM could have been a better advocate for Denise's emergency had she been in clear view and could have possibly been saved.

I agree completely with the technology mentioned on how WF monitors us and

I've suggested to my manager that our security should not only walk the floor at night but should also review the badge in and badge out reports to ensure all TMs that badged in safely make it out of the building end of night after a 9-10 hr time frame. I've also suggested that we have TMs move closer to more populated areas. It saddens me to know that more information about this tragedy was communicated on the news rather than our higher ups. Here we are again, WF back on the news. I think the focus should be more on employees than just the numbers and production they want to see from us.

Jeremy Other Tucson AZ

Jordan Other Waddell AZ

Heather Other AZ

Essence Administrative AZ Down with Charlie.

Marilyn Other AZ

Dacarie	Other		AZ
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Andrew	Personal Banker	Carlsbad	CA
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Jazzmine	Bank Teller	Chula Vista	CA
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Camille		Hemet	CA
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Raul		Los Angeles	CA
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Sal	Associate Banker	Merced	CA
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Belinda	Personal Banker	National City	CA
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This truly shows that stress does kill sadly. We are over worked and we are being treated worse and watched more than people who are in prison.

Veronica	Personal Banker	National City	CA	
Alexis	Bank Teller	Nevada City	CA	
Merrily	Bank Teller	Orinda	CA	Sad!!
Stephen		Oxnard	CA	
Kieran	Other	Plumas Lake	CA	
David	Software engineer	Rohnert Park	CA	
	Call Center	Rosemead	CA	

Ramanjit Personal
Banker Sunnyvale CA

Sarah Other Colorado
Springs CO

Shannon Bank Teller Colorado
Springs CO

Eric Bank Teller Denver CO

Dylan Bank Teller Denver CO

Anne-Marie Bank Teller Bristol CT

Tamu Bank Teller CT

Workers are the greatest asset to a company.

Melissa	Personal Banker		CT	
Leslie	Personal Banker	Wilmington	DE	
Florence	Personal Banker		DE	
Fabiana	Personal Banker	Altamonte Springs	FL	
Fabiana	Personal Banker	Altamonte Springs	FL	
Nancy	Bank Teller	Bayshore Gardens	FL	This is absolutely unacceptable!
Ivette	Bank Teller	Bradenton	FL	

Michelle Personal
Banker Bradenton FL

Samantha Bank Teller Cape Coral FL

Neel Other Daytona
Beach FL

Noelle Other Debary FL

Jessica Other Lauderhill FL

Kelly Other Lehigh
Acres FL

Corinne Personal
Banker Palm Coast FL

Tiffany	Personal Banker	Pinellas Park	FL
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Bernadette	Bank Teller	Spring Hill	FL
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Jim		St Petersburg	FL
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Maria	Bank Teller	Wesley Chapel	FL
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Ediliz	Bank Teller	Winter Garden	FL
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Alexandra	Bank Teller		GA
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Grace	IT	Ames	IA
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Joe	Call Center	Ankeny	IA
Jessica	Other	Ankeny	IA
Jason	Other	Des Moines	IA
Joshua	IT	Urbandale	IA
Sebastien	Other	Waukee	IA
William	Other	West Des Moines	IA
Nancy	Home Mortgage Information Requests	West Des Moines	IA

It is disgusting that Wells Fargo has essentially ignored this preventable tragedy.

Jodi	Other	West Des Moines	IA	
Emily	Premier Banker	Caldwell	ID	
Torry	Other	Brooklyn Park	MN	
Karen	IT	Cottage Grove	MN	
Patricia	Other	Crystal	MN	Be better, Wells Fargo!
Corey	Other	Minneapolis	MN	
Roslynn	Other	Prior Lake	MN	

Jade	Other	Kirkwood	MO	Thank you for this. These have been my exact thoughts. It's a shame the only reason we are hearing about this from anyone at Wells is through this medium. No email or other public acknowledgment has been made.
Blake	IT	Maryland Heights	MO	
Jessie	Other	Saint Louis	MO	
Jerad	Other	St. Louis	MO	
Bernard	Bank Teller	Alamance	NC	They watch to see if we are in dual control but didn't see this!!!!
Gannat	IT	Charlotte	NC	Give employees more care!
Brian	Other	Charlotte	NC	

Talma	Call Center	Charlotte	NC
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Bennett	IT	Charlotte	NC
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Aleshia	Administrative	Charlotte	NC
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David	Other	Charlotte	NC
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Curtis	Other	Charlotte	NC
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Carl	IT	Charlotte	NC
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Steven	Call Center	Charlotte	NC
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Charles	Other	Charlotte	NC	Retired
Benjamin	IT	Concord	NC	
Nykisha	Call Center	Concord	NC	
Adrian	Call Center	Concord	NC	
Walt	IT	Durham	NC	
Luz	Call Center	Indian Trail	NC	Wells Fargo needs a 360 grade charge. Employees don't feel respected, valued, and appreciated
G	IT	Indian Trail	NC	

D'Angelo	Small Business Banker	Wake Forest	NC	
Kyle	Call Center	Wilson	NC	There was also a death at the Raleigh site that got no attention from the media or even an email from management
Ivan	Account Resolution Rep		NC	
Latashia			NC	
Rita	Personal Banker	Egg Harbor City	NJ	
Shahnaz	Bank Teller	Linwood	NJ	I lost my job at Wells Fargo for something that was not my fault but my worse district manager, manager and supervisor didn't have reason but to fire me they used me to the moment and then let me go from the company I worked for 13 years. I loved Wells Fargo and worked so hard . My name is Shahnaz Razavian worked at Somers point NJ
Gary	Bank Teller	Seaside Park	NJ	

Vincente Personal Banker Toms River NJ

Andrew Personal Banker Henderson NV

Michaele Call Center North Las Vegas NV

Hub Cities are taking our whole Nevada sites of long term employees that work in department jobs that will be sent overseas to help customers who ask for United States based employees. Wells Fargo does not care for its workers but expects them to provide top tier services. This company needs to do better! Long time employees shouldn't have to relocate their entire lives to support their families, it's a big deal not a small ask of a person who has been a long time loyal employee.

A.L. Los Angeles NY

Michael Personal Banker New City NY

Timothy Call Center Albany OR

Your actions, and inaction, speak louder than the empty words and whispered sweet nothings you spam my work email inbox with. If you were human, you would feel bad.

Jimmy	Call Center	Happy Valley	OR
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Jimmy	Call Center	Happy Valley	OR
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Sara	Other	Portland	OR
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Debbie	Call Center	Woodburn	OR
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Amer	Other	Broomall	PA
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Kathy	Bank Teller	Catonsville	PA
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SCOTT	Other	Drexel Hill	PA
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Colleen Bank Teller Philadelphia PA

Renee Bank Teller Pottstown PA

Dee Personal Banker Red Lion PA I extend my deepest condolences and prayers to the family and friends of Denise Prudhomme.

Thomas Bank Teller PA

Ashley Personal Banker Sumter SC My deepest condolences to the family
Sincerely Ashley C Martin

Ashley Bank Teller Arlington TX

Johnathan Bank Teller Cedar Hill TX

Carolina Other Fort Worth TX

Mark Personal Banker Godley TX

Israel Personal Banker Grand Prairie TX

Lisa Ann Bank Teller Harlingen TX

Akkila Personal Banker Humble TX

Shelton Call Center Lubbock TX

I work in the Lubbock call center with one week at home, one week in office rotation. They have announced this call center will be closed sometime in 2025. Supervisory coaching has increased and us more badgering than coaching. Sick time is being addressed as a threat to employment with no empathy for the ill employee. I am 76 and feel like I am being passed over for age discrimination.

I have held 2nd line supervisory positions in the Bell System and feel a serious lack of respect

Juan	Call Center	Lubbock	TX	
Angelica	Call Center	San Antonio	TX	
Michael	Fraud Claims Rep	San Antonio	TX	
Teodoro	Call Center	San antonio	TX	Charlie you have failed your workers and return to office. Please resign
daniel	Call Center	San Antonio	TX	What transpired isn't right and is an absolute disservice to Denise as well as anyone else impacted by this tragedy. Its inconceivable and unacceptable
Sylvia	Call Center	San Antonio	TX	
SharaÃ©	Call Center	San Antonio	TX	Heart wrenching news.

Beloise	IT		TX
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Isaiah	Call Center	Farr West	UT
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Mashal	Bank Teller	Fairfax	VA
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Victoria	Call Center	Roanoke	VA
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Amy	IT	Snohomish	WA
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Wells Fargo Customers & Workers at Other Major Banks

Nicole Other Lake
Elsinore CA

John Manager Los Angeles CA

Celeste Other Los Angeles CA

Martin San
Francisco CA

Lauren Santa
Barbara CA

El Talmage CA

Nancy		Fort Pierce	FL	
Cesar	Other	Orlando	FL	Such a travesty
William		Spring Hill	FL	
Brian		Aurora	IL	
Elizabeth	IT	Henderson	KY	
Ashley		Biddeford	ME	
Paul		Grand Blanc	MI	

Harold	Other	Springfield	MO	
Patricia		St. Louis	MO	
Brett	Other	Rochester	NY	
Bettina		Weedspport	NY	
Bruce	Other	Akron	OH	
Martin	Other	TN	TN	
Alex		Dallas	TX	Y'all have to do better

Elizabeth	Other	Dallas	TX	
Rick	IT	Fort Worth	TX	Wells Fargo upper management is cruel
Olivia	Other	La Crosse	WI	
Russell		Madison	WI	
John		Onalaska	WI	America first! Take care of our own and stop trading American lives for foreign based profits.
Alexandra	Other		WI	
Lita	Other	ann arbor	MI	An absolute shame as an American.

Eileen	Other	Bayside	NY
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Jan	Personal Banker	San Antonio	TX
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Tsee		New York	NY
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Frances	Bank Teller	Pasadena	CA
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Rose	Other	Buffalo	NY
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Mark		Phoenix	AZ
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